

SUPPORTING PALESTINIAN LIVES AND FUTURES

TRUSTEES' ANNUAL REPORT
2024-2025



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TRUSTEES' ANNUAL REPORT

For the year ended 31 May 2025

The Trustees of Palestine Aid (registered name: Filastin Aid) present their Trustees' Annual Report and Accounts for the year ended 31 May 2025.

This report has been prepared in accordance with the Charities Act 2011 and the Charities Statement of Recommended Practice (FRS 102).

LEGAL STATUS AND REGISTRATION

Palestine Aid is a not-for-profit humanitarian organisation providing timely and effective assistance to Palestinians.

The organisation is:

- Registered in England and Wales as a Charitable Incorporated Organisation (CIO)
- Charity number: 1214389

The registered name Filastin Aid operates under the working name Palestine Aid.



GOVERNANCE AND ORGANISATIONAL OVERVIEW

‘Message from the Chair’

2024 was a year of profound loss, extraordinary challenge, and unwavering resolve for the Palestine Aid community.

Across Gaza and neighbouring regions, Palestinians endured relentless violence, mass displacement, the collapse of essential services, and the denial of basic rights and dignity. For many families, daily life became a struggle for survival. The scale of suffering witnessed during the year was immense, and the human cost remains devastating.

Despite these immense challenges, Palestine Aid significantly expanded its humanitarian response during 2024. Life-saving medical and humanitarian assistance was delivered at scale, displaced families and orphans were supported, and urgent needs for food, water, healthcare, and protection were addressed.

Operating in highly restricted and high-risk environments, our teams and partners continued to serve with professionalism and compassion, often under conditions of repeated displacement and personal hardship. Alongside humanitarian delivery, Palestine Aid continued advocacy and awareness efforts to ensure that the voices and lived realities of Palestinians were not ignored and that humanitarian principles and the protection of civilians remained central to public discourse.

As the organisation scaled rapidly, we strengthened governance, operational systems, monitoring frameworks, and organisational resilience to ensure transparency and accountability as we continue to grow.

On behalf of the Trustees, I extend heartfelt thanks to everyone who supported Palestine Aid during this incredibly difficult year.

Belal Uddin



Chair of Trustees, Palestine Aid





About Palestine Aid

Palestine Aid is a UK-registered humanitarian charity committed to delivering life-saving assistance, protecting dignity, and supporting long-term resilience for Palestinians affected by conflict, displacement, and systemic hardship.

Our Mission

To tirelessly advocate for the rights of Palestinians, address the root causes of their suffering, and empower communities through sustainable development initiatives, ensuring that all Palestinians can lead dignified lives.

Vision, Values, and Humanitarian Principles

Vision

A world in which Palestinians can exercise their fundamental human rights and live free from oppression in dignified, resilient, and empowered communities.



Values

- **Advocacy** – Upholding Palestinian human rights through principled humanitarian action.
- **Accountability** – Acting with transparency, integrity, and responsibility.
- **Empowerment** – Supporting community-led resilience, education, and self-determination.

Structure, Governance, and Management

Palestine Aid is governed by a Board of Trustees responsible for strategic direction, governance, and compliance with UK charity law.

Day-to-day management is delegated to the executive leadership team overseeing programme delivery, safeguarding, partnerships, financial management, and organisational development.

Robust governance, internal controls, and accountability mechanisms ensure that:

- Charitable funds are used solely in furtherance of charitable objectives;
- Activities comply with safeguarding, regulatory, and humanitarian standards;
- Risks are identified, monitored, and managed; and
- Decision-making remains transparent and ethical.

The Trustees meet regularly to review organisational performance, financial stewardship, and risk management to ensure continued effectiveness in complex humanitarian contexts. In planning and carrying out the charity's activities, the Trustees confirm that they have had regard to the Charity Commission's guidance on public benefit.

Strategic Report

Throughout 2024, Palestine Aid delivered urgent medical and humanitarian assistance to people affected by devastating conflict, displacement, and the collapse of essential services, while also supporting Palestinians living with chronic and life-limiting health conditions arising from prolonged crisis.

Operations scaled rapidly through trusted local partnerships, enabling the organisation to reach tens of thousands of people directly, while water infrastructure interventions alone benefited an estimated 105,000 individuals. The response prioritised efficient, responsible, and coordinated delivery in order to maximise humanitarian impact and avoid duplication in an extremely constrained operating environment.

Food Security & Nutrition

Programmes responded to deepening food insecurity and malnutrition through nutritional screening, community awareness, and targeted dietary support for medically vulnerable individuals. These interventions aimed to prevent further deterioration in nutritional status amid severe shortages.





Health

Palestine Aid supported emergency trauma care, primary healthcare services, referral pathways, and winter health-protection interventions to help sustain continuity of care in damaged and overstretched health systems.

In addition, Mobile Maternity Clinics were secured and prepared for deployment to strengthen access to safe maternal and newborn healthcare when humanitarian access conditions permit.

Water, Sanitation and Hygiene (WASH)

Expanded access to safe drinking water and essential sanitation support reduced the risk of waterborne disease, protected public health, and helped preserve dignity for displaced and conflict-affected communities.

Shelter and Settlements

Humanitarian assistance helped stabilise living conditions for displaced families residing in temporary and informal camp environments, while rehabilitation of community infrastructure supported safety, wellbeing, and social cohesion.

Education and Child Protection

An Education Centre in Egypt provided structured education, psychosocial support, and safeguarding-focused welfare assistance for displaced Palestinian orphans, helping restore stability, routine, and emotional wellbeing for children affected by conflict and displacement.



Operating in a Highly Restricted Environment

Humanitarian delivery in Gaza during 2024 remained severely constrained by insecurity, access limitations, and supply-chain disruption.

Despite these challenges, Palestine Aid continued operations through:

- Adaptive and risk-managed delivery models
- Strong safeguarding and security oversight
- Close coordination with trusted local partners

These measures enabled the continuation of principled humanitarian assistance in one of the world's most complex operating environments.

ACTIVITIES, ACHIEVEMENTS AND PERFORMANCE

During 2024, Palestine Aid delivered life-saving humanitarian assistance at scale, reaching hundreds of thousands of people across Gaza and neighbouring regions affected by conflict, displacement, and the collapse of essential services.

Despite operating in highly constrained and volatile environments, Palestine Aid and its partners continued to deliver vital support across multiple humanitarian sectors, helping to protect life, reduce suffering, and preserve dignity for vulnerable communities.



IMPACT SUMMARY BY SECTOR



Food Security & Nutrition

- **4,000+** freshly prepared hot meals distributed
- **826** family food parcels delivered
- **1,590** individuals supported through Zakat ul Fitr
- **2,200+** infants provided with specialist baby milk



Health

- **40** medical professionals and **20** operational staff deployed
- **280** individuals received winter health-protection support
- **Four** Mobile Maternity Clinics secured and prepared for deployment to support maternal and newborn healthcare when access permits



Water, Sanitation and Hygiene (WASH)

- **21** water filtration and well units constructed
 - Estimated reach: approximately **105,000** people
- **26** water trucks deployed, distributing around **104,000** litres of clean drinking water
- **450+** women and girls received hygiene and dignity kits



Shelter and Settlements

- **21** displacement camps supported
- **520+** families assisted (approximately **2,600** people)
- Five mosques rehabilitated, serving around **8,000** worshippers



Education and Child Protection

- **267** Palestinian orphans supported through welfare and safeguarding assistance
- **200** displaced orphaned children in Egypt received structured education and psychosocial care
- **67** orphaned children inside Gaza received humanitarian and safeguarding support through local partners

Overall Humanitarian Outcome

Across all programme areas, Palestine Aid's 2024 interventions collectively:

- Saved lives and protected health
- Reduced hunger, malnutrition, and disease risk
- Preserved dignity for displaced families and vulnerable communities
- Restored access to clean water, shelter, and education
- Supported psychosocial recovery and long-term resilience

These outcomes reflect the continued generosity of supporters and the dedication of local partners delivering humanitarian assistance under exceptionally challenging conditions.



SAFEGUARDING, RISK, AND FUTURE DIRECTION

Safeguarding and Child Protection

Palestine Aid is fully committed to safeguarding and promoting the welfare of all children and vulnerable individuals who come into contact with its programmes.

All services provided to orphaned children in Egypt are delivered in accordance with trauma-informed, inclusive, and accountable safeguarding standards.

Appropriate safeguarding policies, procedures, and oversight mechanisms are in place to help ensure that support is delivered safely, respectfully, and in the best interests of every child. Safeguarding considerations remain central to programme design, delivery, monitoring, and partnership working.

Protection, Inclusion and Accountability

Palestine Aid is committed to ensuring that humanitarian assistance is delivered in a manner that is safe, inclusive, dignified, and accountable to the communities it serves. Protection principles are embedded across programme planning, implementation, monitoring, and partner engagement.

Particular attention is given to individuals and groups who may face heightened vulnerability, including women and girls, children, older people, and persons with disabilities. Delivery partners are expected to uphold safeguarding and protection standards, maintain appropriate referral pathways, and ensure that assistance is provided without discrimination.

Feedback and accountability mechanisms are incorporated into programme delivery wherever operationally feasible. These mechanisms enable beneficiaries and community representatives to raise concerns, provide feedback, and contribute to continuous improvement in humanitarian response.

Through these measures, Palestine Aid seeks to uphold humanitarian principles, protect dignity, and strengthen trust between the organisation, its partners, and the communities it serves.



OUR PLANS AND PRIORITIES FOR THE FUTURE

In response to the continuing humanitarian crisis affecting Palestinians, Palestine Aid's strategic focus remains on sustaining life-saving assistance while strengthening the foundations for longer-term recovery and resilience.

Key priorities include:

- Scaling emergency humanitarian assistance for displaced and conflict-affected communities
- Expanding Water, Sanitation and Hygiene (WASH) access to improve health and living conditions
- Supporting the restoration and continuity of essential healthcare services
- Sustaining education, psychosocial care, and safeguarding support for displaced orphaned children in Egypt
- Strengthening partnerships, monitoring, accountability, and organisational resilience
- Continuing principled humanitarian advocacy in support of civilian protection and human dignity

These priorities reflect Palestine Aid's commitment to responding both to urgent humanitarian need and to the longer-term wellbeing of affected communities.





Risk Management and Operational Challenges

Operating in conflict-affected and highly restricted environments presents significant operational, financial, and safeguarding risks. The Trustees maintain active oversight of a comprehensive risk management framework designed to identify, assess, and mitigate risks that could affect programme delivery, organisational sustainability, or beneficiary safety.

Key areas of risk include humanitarian access restrictions, security threats affecting staff and partners, supply-chain disruption, financial uncertainty, and safeguarding risks arising within complex emergency contexts. These risks are reviewed regularly through management reporting, Trustee oversight, and ongoing monitoring of the external operating environment.

Mitigation measures include flexible programme planning, diversification of funding sources, strengthened safeguarding and security protocols, enhanced financial monitoring, and continued investment in staff wellbeing and organisational resilience. While uncertainty remains inherent to humanitarian operations in Gaza and the region, the Trustees consider that appropriate systems, controls, and governance arrangements are in place to manage risk responsibly.

Sustaining Education and Child Protection in Egypt

In Egypt, Palestine Aid will maintain and strengthen the Education Centre for displaced Palestinian orphans, ensuring continuity of formal education, psychosocial support, and safeguarding. Our focus will be on:

- Sustaining quality education delivered by displaced Palestinian teachers
- Continuing welfare oversight through Social Welfare Officers
- Ensuring children's emotional wellbeing through play-based and therapeutic support

This work remains central to protecting children affected by conflict and preserving their right to education and care.

Partnership, Accountability, and Organisational Resilience

Partnership working remains central to Palestine Aid's humanitarian approach. The organisation collaborates with local delivery partners, medical providers, community organisations, and relevant international stakeholders to maximise reach, avoid duplication, and ensure responsible stewardship of charitable resources.

Clear partnership agreements, due-diligence processes, monitoring requirements, and reporting frameworks support transparency, accountability, and compliance with humanitarian and regulatory standards. These mechanisms help ensure that assistance is delivered safely, effectively, and in accordance with donor expectations and legal obligations.

Alongside programme delivery, Palestine Aid continues to strengthen internal governance, financial oversight, safeguarding systems, and operational controls. This ongoing investment supports long-term organisational resilience and helps ensure that the charity remains capable of responding effectively to future humanitarian need.

Looking Ahead

The humanitarian situation facing Palestinians remains severe and uncertain. Needs across Gaza and neighbouring regions continue to evolve, and recovery is likely to require sustained international attention and long-term humanitarian commitment.

Palestine Aid will therefore remain focused on delivering principled, accountable, and life-saving assistance while adapting to changing operational realities. The Trustees recognise that future demand for support is likely to remain significant, and the organisation will continue working closely with donors, partners, and affected communities to respond effectively and responsibly.

With the continued generosity of supporters and strong partnership collaboration, Palestine Aid aims to sustain its humanitarian presence, protect vulnerable communities, and contribute to longer-term recovery, resilience, and dignity wherever possible.





FINANCIAL REVIEW AND COMPLIANCE

During the year ended 31 May 2025, Palestine Aid continued to respond to significant humanitarian need arising from conflict, displacement, and the deterioration of essential services affecting Palestinians across Gaza and neighbouring regions.

Income increased as a result of strong public support, emergency appeals, and grant funding aligned with the charity's humanitarian objectives. This enabled Palestine Aid to scale programme delivery across key sectors including emergency relief, healthcare support, water, sanitation and hygiene (WASH), food security, and education and welfare provision for displaced Palestinian orphans in Egypt.

Charitable expenditure also increased in line with programme expansion and operational demand. Resources were directed primarily towards life-saving humanitarian assistance, health-related preparedness and service continuity, WASH interventions, food and nutrition programmes, and safeguarding-focused support for vulnerable children and families.

The Trustees monitored financial performance throughout the year through regular management reporting, budget review, and oversight of expenditure against programme delivery. Where operational constraints or access limitations affected implementation timelines, financial planning was adjusted accordingly to ensure responsible and transparent use of charitable funds.

— Statement of Financial Activities —

The Statement of Financial Activities (SOFA), Balance Sheet, and accompanying notes form part of the charity’s full financial statements for the year ended 31 May 2025

These statements present a true and fair view of the charity’s incoming resources, application of resources, and financial position at the year end, prepared in accordance with United Kingdom Accounting Standards and the Charities Statement of Recommended Practice (FRS 102).

Grants & Donations

Donations £721,307

Staff costs

Wages and salaries £4,917
Temporary staff and recruitment £2,075
Travel and subsistence £6,782

£13,774

Depreciation and other amounts written off assets

Depreciation £746

Other charges

General administrative expenses:
Telephone and internet £156
Postage £813
Stationery and printing £632
Information and publications £3600
Subscriptions £988
Bank charges £869
Equipment expensed £4,066
Charitable activities £633,026

£644,150

Legal and professional costs:

Accountancy fees £1,500
Consultancy fees £20,896
Management fees -
Advertising and PR £38,010
Other legal and professional £180

£60,586

Other

Commissions payable -

£704,736

Treasury and Financial Management

The Trustees maintain prudent financial management and appropriate reserves to support the charity's sustainability and ability to respond to humanitarian need. Reserves are held to:

- Enable rapid emergency response;
- Provide resilience to potential disruption in funding; and
- Support the charity's long-term operational sustainability.

The level of reserves is reviewed regularly by the Trustees with reference to forecast expenditure, operational risk, and anticipated humanitarian demand, with the aim of maintaining sufficient unrestricted funds to manage short-term financial uncertainty.

Surplus funds are held securely in cash or low-risk deposit arrangements in order to preserve charitable assets while maintaining sufficient liquidity to meet operational requirements. The charity does not undertake speculative investment activity, and treasury management is focused on capital protection and accessibility of funds.

Palestine Aid operates in complex and high-risk humanitarian environments.

Principal risks include:

- humanitarian access constraints;
- supply-chain disruption;
- staff wellbeing and security;
- financial uncertainty; and
- reputational or compliance risks.

These risks are subject to regular review by the Trustees.

Mitigation measures include strengthened governance oversight, diversified funding streams, robust safeguarding systems, enhanced financial monitoring, and continuous operational risk assessment. The Trustees consider that, taking account of available reserves and risk-mitigation measures, the charity remains financially resilient and able to continue as a going concern.





Trustees' Responsibilities

- Preparing financial statements that give a true and fair view of the charity's financial position and of its incoming resources and application of resources for the year;
- Maintaining adequate accounting records in accordance with the Charities Act 2011;
- Selecting suitable accounting policies and applying them consistently;
- Making reasonable and prudent judgements and accounting estimates;
- Safeguarding the assets of the charity and taking reasonable steps for the prevention and detection of fraud and other irregularities; and
- Preparing the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

Independent Examination

The charity's financial statements are subject to independent examination (or audit where required) in accordance with the Charities Act 2011 and applicable regulations.

The Trustees confirm that an independent examination of the financial statements for the year ended 31 May 2025 has been arranged in accordance with the Charities Act 2011.



Palestine Aid

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